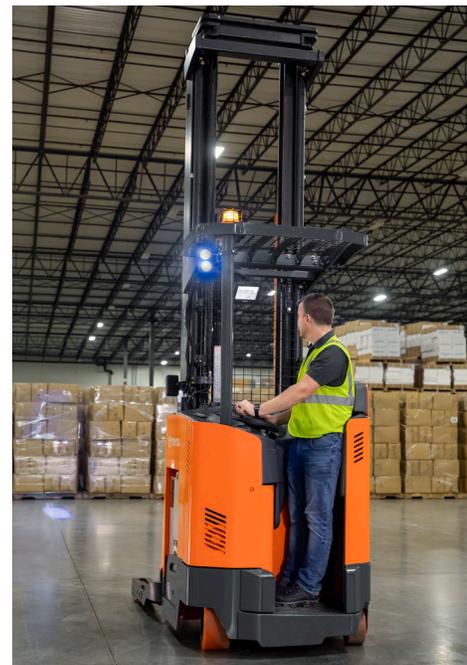


TOYOTA MATERIAL HANDLING

# 2022 SUSTAINABILITY HIGHLIGHTS





# PEOPLE

## CORPORATE PARTNERSHIPS



Toyota Material Handling was named Corporate Volunteer Partner of the Year for the United Way's - Foundation for Youth.

- ▶ Toyota was an invaluable asset to Columbus Youth Camp during the COVID-19 Pandemic.

### Activities Included:

- Dozens of regular volunteers
- Demolition of old bunk beds
- Construction of new bunk beds
- Clearing overgrowth and landscaping
- Maintaining the organization's 87 year old cabin gutters and rooftops



### American Red Cross

- ▶ \$100,000 donated to the American Red Cross after Hurricane Ian struck Florida and the Carolinas
- ▶ Regular blood drives held at Toyota Material Handling
- ▶ Regular volunteer efforts made to promote safety and share resources with the city of Columbus



### Pink Forklift for Breast Cancer Awareness

TMH auctioned off a unique forklift to its North American dealer network in support of National Breast Cancer Awareness Month. All funds raised from the auction were donated to Susan G. Komen to help with breast cancer research and treatment.



**TWIN**  
Toyota Women's Impact Network





# CORPORATE SOCIAL RESPONSIBILITY STATISTICS

Office Associates received 16 hours of paid community service. 2022 Shop floor Associates receive 8 hours of paid community service.

**10,538** HOURS OF SERVICE

**\$321,348** IN SPONSORSHIPS AND DONATIONS

**\$637,000** IN TOTAL ECONOMIC IMPACT

**301** UNITS OF BLOOD COLLECTED IN 2022

**903** LIVES IMPACTED

**912** UNITS OF BLOOD COLLECTED SINCE 2020

**2,736** LIVES IMPACTED

## AWARDS

### 2022 Governor’s Workplace Safety Award

- ▶ TMH was recognized by the Indiana Department of Labor during the annual Governor’s Workplace Safety Awards event in Indianapolis for the company’s exemplary workplace safety practices and advocacy.

### Associate Health and Safety

- ▶ As part of the partnership with ATI Worksite Solutions, there have been over 2,500 proactive coaching encounters with Associates to improve safety and ergonomics in production in 2022.



### TMHG GLOBAL SKILLS COMPETITION

ASSEMBLY | DECEMBER 2022

### GOLD MEDALIST

FIRST GOLD MEDALIST FOR TMH  
FIRST FEMALE GOLD MEDALIST

Kim Douglass



### TMHG Global Skills Competition – Training and Development

Kim Douglass, a TMH Associate, made history by becoming the first woman to ever place in the Toyota Material Handling Group (TMHG) Global Skills Competition, earning a gold medal in the ‘Assembly’ category during the annual international competition held in Takahama, Japan. Douglass beat competitors from other Toyota group companies based in China, France, Italy and Sweden, as well as additional U.S. participants from The Raymond Corporation.

### TMHG GLOBAL SKILLS COMPETITION

WELDING | DECEMBER 2022

### GOLD MEDALIST

FIRST WELDING GOLD MEDALIST  
FOR TMH

Shawn Dickmeyer



Shawn Dickmeyer represented TMH as well and won a gold medal in welding at the TMHG Global Skills Competition. Shawn and Kim are the first TMH Associates to bring home the gold in this incredibly competitive competition.



# PLANET

Since 2018, our investments in energy reduction projects for the Columbus facility and renewable energy credits have resulted in a 32% reduction in CO<sup>2</sup> emissions. This reduction of 12,409 metric tons during the time period of 2018-2022 is the equivalent of:

# 32%

REDUCTION IN CO<sup>2</sup>

# 12,409

METRIC TONS (2018-2022)



# 1,396,309

GALLONS OF GASOLINE CONSUMED



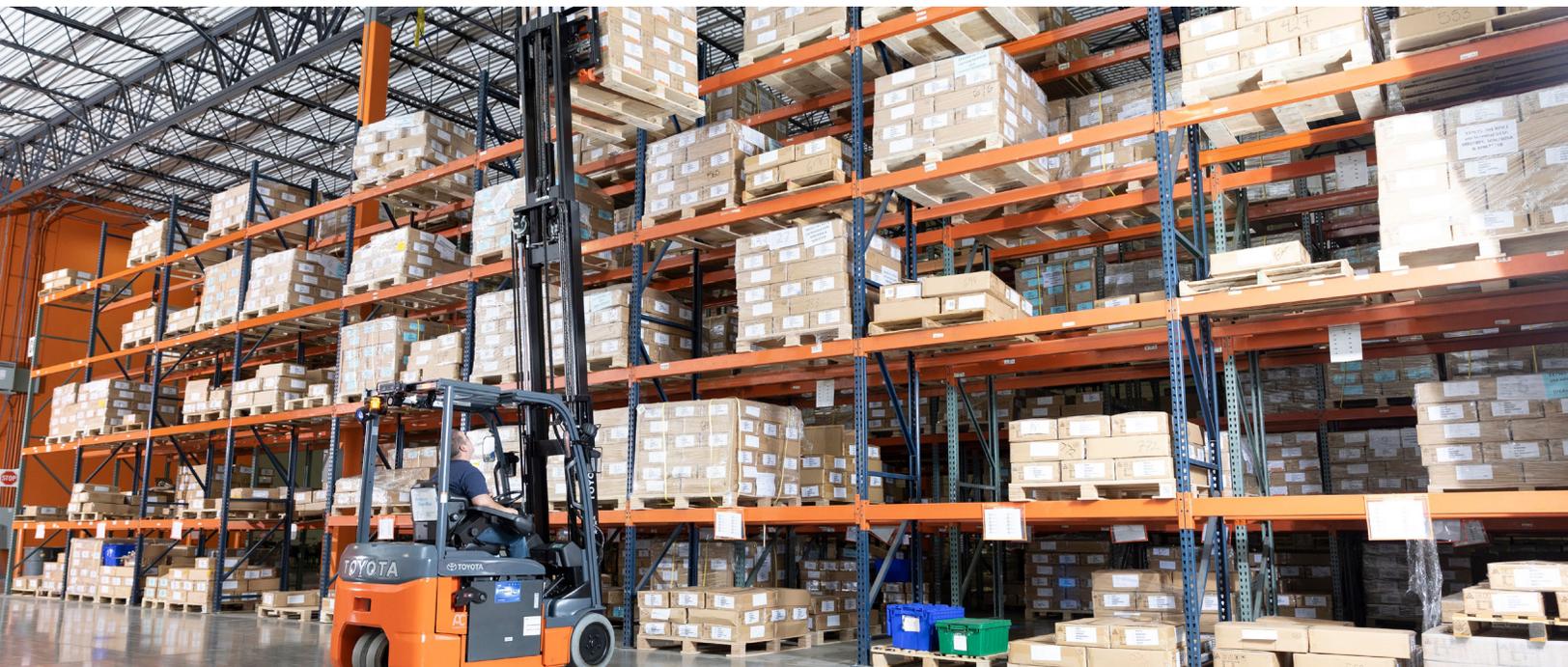
# 1,563

HOMES' ENERGY USE FOR ONE YEAR



## CLIMATE

In 2022, Toyota Industries Corporation (TICO) – our parent company – was selected as an “A List” company, the highest evaluation possible, in a survey on Climate Change held by the CDP, an environmental non-governmental organization (NGO). We are committed to supporting TICO’s Vision 2050 goal of zero emissions.





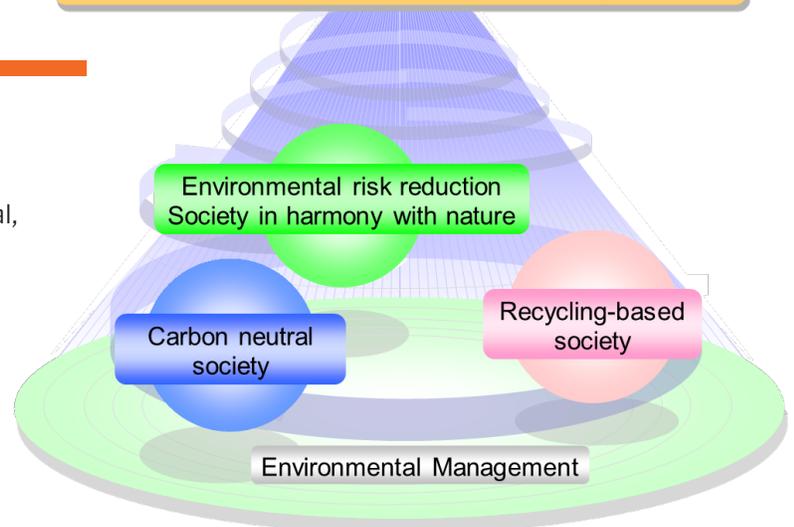
## ENVIRONMENTAL MANAGEMENT

- ▶ ISO 14001 Certified since 1999
- ▶ We are committed to protecting the environment by preventing pollution and other adverse environmental impacts, and continuously improving our environmental performance.

## RECYCLING-BASED SOCIETY

- ▶ 500 tons of waste diverted from landfill in 2022
- ▶ Landfill free since 2004
- ▶ Over 5,000 tons of materials recycled (scrap metal, cardboard, plastics, wood, etc.) in 2022.

Aiming at building a sustainable society which enables the harmonious coexistence of nature with our daily lives



## CARBON NEUTRAL SOCIETY

- ▶ TMH has invested in 25% renewable energy ratio through wind energy credits – supporting our local renewable energy market.



# PROSPERITY

TMH completed its first EcoVadis assessment last year, earning a bronze status. EcoVadis scores participating companies on categories such as Environment, Labor & Human Rights, Ethics, and Sustainable Procurement and offers detailed feedback on areas for improvement. We recognize the importance of establishing a baseline with an organization globally recognized for key metrics in sustainability, and now that the first assessment has been completed, those benchmarks will allow for measurable results of our continuous improvement efforts in years to come.



## NORTH AMERICA'S BIGGEST AND BEST FORKLIFT DEALER NETWORK

MORE THAN **3,800**  
TECHNICIANS ON CALL

**3,700** PLUS  
SERVICE VANS ON THE ROAD

**60+** DEALERS ACROSS NORTH AMERICA

OVER **230** LOCATIONS

Toyota Material Handling's industry-leading dealer network covers all of North America to best support all of our customers and the products they rely on every day. Our dealers are committed to customers across the United States and Canada - before and after the sale. Look for a dealer highlight in our full Corporate Sustainability Report coming later this year.



**78**  
NET PROMOTER  
SCORE (NPS)

Customers rate our service on a scale from -100 to +100. In 2022, on average, they gave us a score of 78, driven by our Aftermarket team and industry-leading dealer network.



